

Statistics Report - Optometry Program

Performance Measures (PM) 1 Volume Convictions/Arrests received

Complaint Intake										
	FY 2021/22		Fiscal Year 2022/23							
	YTD	Q1		Q2		Q3		Q4		YTD
		Jul	Sep	Oct	Dec	Jan	Mar	Apr	Jun	
PM1: Total Complaints Received	209	57		34						91
PM1: Total Convictions/Arrest Received	14	4		0						4
PM1: Total Received	223	61		34						95

PM2 Cycle Time Intake - Average number of complaints intake during the specified time period.

Intake										
Target: 7 Days	FY 2021/22		Fiscal Year 2022/23							
	YTD	Q1		Q2		Q3		Q4		YTD
		Jul	Sep	Oct	Dec	Jan	Mar	Apr	Jun	
PM2: Intake/Avg. Days	7	6		5						6

PM3 Cycle Time - Average Number of Days to complete the entire enforcement process for complaints investigated and not transmitted to the AG for formal discipline. (Includes intake, investigation, and case outcome or non-AG formal discipline.)

Investigations										
Target: 90 Days	FY 2021/22		Fiscal Year 2022/23							
	YTD	Q1		Q2		Q3		Q4		YTD
		Jul	Sep	Oct	Dec	Jan	Mar	Apr	Jun	
PM3: All Investigations Closed	223	40		55						95
PM3: Average Cycle Time Investigations	317	59		395						227

The percent reflects how many investigation cases were closed in the respective time frames.

	FY 2021/22		Fiscal Year 2022/23							
	YTD	Q1		Q2		Q3		Q4		YTD
		Jul	Sep	Oct	Dec	Jan	Mar	Apr	Jun	
Up to 90 Days	50%	31		20						54%
91 - 180 Days	11%	4		2						6%
181 Days - 1 Year (364)	9%	4		10						15%
1 to 2 Years (365-730)	17%	1		15						17%
2 to 3 Years (731- 1092)	4%	0		3						3%
Over 3 Years (1093 +)	9%	0		5						5%

The average time frame reflects the length of time it took to process the citations that were closed within the respective quarter.

Citations										
	FY 2021/22		Fiscal Year 2022/23							
	YTD	Q1		Q2		Q3		Q4		YTD
		Jul	Sep	Oct	Dec	Jan	Mar	Apr	Jun	
Final Citations	4	0		1						1
Average Days to Close*	1022	0		101						51

PM4 Cycle Time-Discipline Average number of days to close cases transmitted to the AG for formal disciplinary action. This includes formal discipline, and closures without formal discipline. (e.g. withdrawals, dismissals, etc.)

Transmittals to Attorney General (AG)										
Target: 540 Days	FY 2021/22	Fiscal Year 2022/23								
	YTD	Q1		Q2		Q3	Q4	YTD		
		Jul	Sep	Oct	Dec	Jan	Mar	Apr	Jun	
PM4:Volume AG Cases	3	0		2						2
PM4: Total Cycle Time*	1121	0		888						444

	FY 2021/22	Fiscal Year 2022/23								
	YTD	Q1		Q2		Q3	Q4	YTD		
		Jul	Sep	Oct	Dec	Jan	Mar	Apr	Jun	
AG Cases Initiated	8		1		0					1
AG Cases Pending	8		8		6					6
SOIs Filed	0		0		0					0
Accusations Filed	3		1		0					1
Total Closed after Transmission	3		0		2					2
Revoked	0		0		1					1
Voluntary Surrender	1		0		1					1
Probation	2		0		0					0
License Denied	0		0		0					0
Public Reprimand	0		0		0					0
Closed w/out Disciplinary Action	0		0		0					0

The percent represents how many cases already assigned for discipline were closed in the specified range.

Total Orders Aging/Final Decision										
	FY 2021/22	Fiscal Year 2022/23								
	YTD	Q1		Q2		Q3	Q4	YTD		
		Jul	Sep	Oct	Dec	Jan	Mar	Apr	Jun	
Up to 90 Days	0%	0		0						0%
91 - 180 Days	0%	0		0						0%
181 Days - 1 Year (364)	0%	0		1						50%
1 to 2 Years (365-730)	33%	0		0						0%
2 to 3 Years (731- 1092)	0%	0		0						0%
Over 3 Years (1093 +)	67%	0		1						50%

Other Legal Actions										
	FY 2021/22	Fiscal Year 2022/23								
	YTD	Q1		Q2		Q3	Q4	YTD		
		Jul	Sep	Oct	Dec	Jan	Mar	Apr	Jun	
PC 23 Ordered	0	0		0						0
Interim Suspension	0	0		0						0

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Complaint Intake								
	FY 2021/22	Fiscal Year 2022/23						
	YTD	Q1		Q2		Q3	Q4	YTD
		Jul	Sep	Oct - Dec	Jan	Mar	Apr - Jun	
PM1: Total Complaints Received	61	7	11					18
PM1: Total Convictions/Arrest Received	57	21	11					32
PM1: Total Received	118	28	22					50

*Of the Convictions/Arrests, 10 were received on Applicants and 1 was received on Licensees.

PM2 Cycle Time Intake - Average number of days for complaints intake during the specified time period.

Intake								
Target: 7 Days	FY 2021/22	Fiscal Year 2022/23						
	YTD	Q1		Q2		Q3	Q4	YTD
		Jul	Sep	Oct - Dec	Jan	Mar	Apr - Jun	
PM2: Intake/Avg. Days	6	3	2					2.5

PM3 Cycle Time - Average Number of Days to complete the entire enforcement process for complaints investigated and not transmitted to the AG for formal discipline. (Includes intake, investigation, and case outcome or non-AG formal discipline.)

Investigations								
Target: 90 Days	FY 2021/22	Fiscal Year 2022/23						
	YTD	Q1		Q2		Q3	Q4	YTD
		Jul	Sep	Oct - Dec	Jan	Mar	Apr - Jun	
PM3: All Investigations Closed	120	29	46					75
PM3: Average Cycle Time Investigations	313	632	688					660

The percent reflects how many investigation cases were closed in the respective time frames.

	FY 2021/22	Fiscal Year 2022/23						
	YTD	Q1		Q2		Q3	Q4	YTD
		Jul	Sep	Oct - Dec	Jan	Mar	Apr - Jun	
Up to 90 Days	58%	11	13					32%
91 - 180 Days	7%	3	2					7%
181 Days - 1 Year (364)	9%	1	7					11%
1 to 2 Years (365-730)	8%	1	6					9%
2 to 3 Years (731- 1092)	9%	4	3					9%
Over 3 Years (1093 +)	10%	9	15					32%

The average time frame reflects the length of time it took to process the citations that were closed within the respective quarter.

Citations								
	FY 2021/22	Fiscal Year 2022/23						
	YTD	Q1		Q2		Q3	Q4	YTD
		Jul	Sep	Oct - Dec	Jan	Mar	Apr - Jun	
Final Citations	7	4	3					7

Average Days to Close	717	980	680		830
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PM4 Cycle Time-Discipline Average number of days to close cases transmitted to the AG for formal disciplinary action. This includes formal discipline, and closures without formal discipline. (e.g. withdrawals, dismissals, etc.)

Transmittals to Attorney General (AG)						
Target: 540 Days	FY 2021/22	Fiscal Year 2022/23				
	YTD	Q1		Q2		YTD
		Jul	Sep	Oct - Dec	Jan - Mar	
PM4:Volume AG Cases	3	0		1		1
PM4: Total Cycle Time	860	0		570		285

	FY 2021/22	Fiscal Year 2022/23				
	YTD	Q1		Q2		YTD
		Jul	Sep	Oct - Dec	Jan - Mar	
AG Cases Initiated	6	2		2		4
AG Cases Pending	7	7		8		8
SOIs Filed	0	2		0		2
Accusations Filed	0	1		0		1
Total Closed after Transmission	4	1		1		2
Revoked	0	0		1		1
Voluntary Surrender	0	0		0		0
Probation	2	0		0		0
License Denied	1	0		0		0
Public Reprimand	0	0		0		0
Closed w/out Disciplinary Action	1	1		0		1

The percent represents how many cases already assigned to the AG for discipline were closed in the specified range.

Total Orders Aging/Final Decision						
	FY 2021/22	Fiscal Year 2022/23				
	YTD	Q1		Q2		YTD
		Jul	Sep	Oct - Dec	Jan - Mar	
Up to 90 Days	0%	0		0		0%
91 - 180 Days	0%	0		0		0%
181 Days - 1 Year (364)	0%	1		0		50%
1 to 2 Years (365-730)	0%	0		1		50%
2 to 3 Years (731- 1092)	100%	0		0		0%
Over 3 Years (1093 +)	0%	0		0		0%

Other Legal Actions						
	FY 2021/22	Fiscal Year 2022/23				
	YTD	Q1		Q2		YTD
		Jul	Sep	Oct - Dec	Jan - Mar	
PC 23 Ordered	0	0		0		0
Interim Suspension	0	0		0		0